TeleProffs GO v.3

Firewall Settings

Notes to observe:
* The table below shows the traffic going between the customer´s network and TeleProffs GO.
* Note that all SIP-inspection or SIP ALG-functionality must be turned off in the firewall.
* Media/Speech is negotiated dynamically in the SDP for every call. Therefore it is necessary to allow the whole port span.

To	Destination port	Protocol	Transport	Rule	Comments
TeleProffs GO					
185.39.126.64/27	80 / 443	HTTP(S)	TCP	Allow	
185.39.127.64/27	80 / 443	HTTP(S)	TCP	Allow	
212.247.59.0/27	80 / 443	HTTP(S)	TCP	Allow	
TeleProffs GO					
185.39.126.64/27	5060 / 5061	SIP	TCP / UDP	Allow	
185.39.127.64/27	5060 / 5061	SIP	TCP / UDP	Allow	
212.247.59.0/27	5060 / 5061	SIP	TCP / UDP	Allow	
TeleProffs GO					
185.39.126.192/26	49152-65534, 5004-7000	RTP / SRTP	UDP	Allow	
185.39.127.192/26	49152-65534, 5004-7000	RTP / SRTP	UDP	Allow	
212.247.59.0/27	49152-65534, 5004-7000	RTP / SRTP	UDP	Allow	

Below displays optional firewall settings if you are using desk phones from Mitel or Snom or if you are using conference invitations within Miteam.

To	Destination port	Protocol	Transport	Rule	Comments
Fixed Phone					
1.aastra.pool.ntp.org	123	NTP	UDP	Allow	Used for date/time in fixed phones
2.aastra.pool.ntp.org	123	NTP	UDP	Allow	Used for date/time in fixed phones
3.aastra.pool.ntp.org	123	NTP	UDP	Allow	Used for date/time in fixed phones
0.se.pool.ntp.org	123	NTP	UDP	Allow	Used for date/time in fixed phones
SNOM Phone					
185.39.126.64/27	9443	HTTPS	TCP	Allow	Used for provisioning of Snom phones
185.39.127.64/27	9443	HTTPS	TCP	Allow	Used for provisioning of Snom phones
185.39.124.0/27	9443	HTTPS	TCP	Allow	Used for provisioning of Snom phones
212.247.59.0/27	9443	HTTPS	TCP	Allow	Used for provisioning of Snom phones
Mitel Phone					
rcs.aastra.com	80 / 443	HTTP(S)	TCP	Allow	Mitel phone settings distribution

Invitations sent for example conference calls, is made via TeleProffs mail servers. If you want to be able to make these invitations, please add TeleProffs SPF records for this to work correctly. **ip4:82.99.25.51 ip4:213.212.28.15 ip4:83.241.254.64/27**

TeleProffs always strongly recommend that the customer uses equipment designed for business-use.