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- **4.2 Personal data**. TeleProffs does not collect any personal data about You for its own purposes. TeleProffs acts as a data processor regarding the personal data You provide to us in connection with Your use of the Software, which means that TeleProffs's processing of Your personal data is performed in accordance with the instructions provided by the Organization or Service Provider which is the data controller of the personal data you provide when using the Software.

## **5 Intellectual Property Rights Indemnification**

- **5.1 Indemnification**. Subject to Section 5.2 and 5.3 of this Agreement, in the event of a third party claim or action filed against You based solely on Your use of the Software and/or Documentation in strict adherence to the terms of this Agreement, to the extent that it based on a claim that the Software infringes a valid United States, Canadian or European intellectual property right, TeleProffs may at its sole option and without further obligation to You either (a) obtain the right for You to continue using the Software and/or Documentation, (b) replace or modify the Software and/or Documentation so that it becomes non-infringing, or (c) if such remedies are not reasonably available, to require return or installing of the Software and/or return or deletion of the Documentation including all copies thereof.
- **5.2 Limitations**. Notwithstanding anything to the contrary contained in the Agreement and to the fullest extent permitted by applicable law, neither TeleProffs (including its affiliates, subsidiaries and related companies, and their respective officers, directors, employees and agents) nor any of its suppliers makes any warranty of non- infringement or otherwise, and TeleProffs and its suppliers will have no obligation to defend or indemnify You for any claims, demands, losses, damages, legal costs or expenses made against or incurred by You for infringement of any third party patent, with respect to Your use of the Software and any associated services.
- **5.3 Third party licenses**. TeleProffs will not be responsible for determining whether You require a license to any third party patents, or obtaining any such license on Your behalf, or paying any fees relating to any such license.

**5.4** THIS SECTION 5 STATES THE ENTIRE LIABILITY OF EITHER YOU OR TELEPROFFS (AND ITS SUPPLIERS) FOR ANY INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS COVERED UNDER THIS AGREEMENT.

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- **6.1 Your Responsibilities**. You assume full responsibility for the selection of the Software to achieve Your intended purposes, for the proper installation and use of the Software and for verifying the results obtained from use of the Software.
- **6.2 No Warranties**. To the full extent permitted by law, TeleProffs and its suppliers expressly disclaim all other warranties, terms and conditions, whether oral or written, express or implied, including warranties or conditions of merchantability, quality, fitness for a particular purpose, title, or noninfringement and this is so acknowledged by You.
- **6.3 Hazardous Environments**. The Software is not designed, manufactured or intended for use in hazardous environments requiring fail-safe performance, such as in the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control, direct life support machines, or weapons systems in which the failure of the Software could lead directly to death, personal injury, severe physical or environmental damage.
- **6.4 Mandatory Law**. Nothing in this Agreement is intended to or shall be construed as excluding or modifying any statutory rights, warranties or conditions which may be applicable to this Agreement, the Software or Documentation, and which by virtue of any national or state fair trade or other consumer legislation may not be modified or excluded.
- **6.5 Unauthorized Intrusion**. TeleProffs does not warrant or represent that the Software is immune from fraudulent or unauthorised intrusion or use (including its use to interconnect to long distance networks, computer virus and/or other malicious code of whatever nature). The Software has risks inherent to all software applications and, as such to the extent permitted by law or TeleProffs's contractual obligations, TeleProffs disclaims and will not be liable for any loss, damage, injury or nonperformance, cost or expense directly or indirectly occasioned thereby.
- **6.6 Emergency Service**. You are advised that the operation of E-911 or E-112, its equivalent or other emergency service, requires accurate information contained in the service database, which the Service Provider is solely responsible for creating and managing.

# 7 Limitations of Liability

**7.1 Limitation of Liability**. In no event will TeleProffs or its suppliers be liable to You for any loss of data, loss of profits or savings, loss of business, loss of reputation or goodwill or any economic loss or indirect, incidental, consequential, punitive, special or exemplary damages arising out of or in connection with your license, use or inability to use the Software, Documentation, or the breach of any express or implied warranty or condition in connection with the Software, Documentation, and this Agreement even if TeleProffs or its suppliers have been advised of the possibility of such damages and regardless of the nature of the cause of action or theory asserted regarding such damages.

- **7.2 Derogations**. Some jurisdictions do not allow limitation or exclusion of incidental or consequential damages in certain circumstances involving certain types of customer classes, so that the above limitation or exclusion may not apply to You to the extent that liability is by law incapable of exclusion or restriction.
- **7.3 Total Liability**. In no event shall TeleProffs's total aggregate liability, direct or indirect, arising from or in connection with the Software, Documentation, or this Agreement exceed 100 EUR, regardless of the basis of the claim for which such liability arises from.
- **8 Allocation of Risk** Provisions of this Agreement such as the warranty limitations, exclusive remedies, and limitations of liability are unrelated, independent allocations of risks between You and TeleProffs. Unenforceability of any such allocations shall not affect the enforceability of other such allocations. If any part of this Agreement is held to be unenforceable, it shall not affect any other part. If any part of this Agreement is held to be unenforceable as written, it shall be enforced to the maximum extent allowed by applicable law. The fees paid by the Organization for the Software reflects the allocations of risk contained in this Agreement.
- **9 Export Controls** You agree to comply fully with all relevant export laws and regulations of Canada, United States, and Europe and any other applicable export laws and regulations to ensure that the Software is not exported directly, or indirectly, in violation of such laws.

## 10 Entire Agreement, Governing Law and Venue

- **10.1 Entire Agreement**. You agree that this Agreement is the complete, final and exclusive statement of the agreement between You and TeleProffs and supersedes any proposal or prior agreement or any other communications relating to the use of the Software or any of the Documentation.
- **10.2 Changes**. No amendment, modification or waiver of this Agreement will be valid unless set forth in a written instrument signed by both parties.
- **10.3 Governing Law and Venue**. This Agreement shall be governed by and construed in accordance with the laws of Sweden, exclusive of its conflict of laws provisions.

# 11 Company Information

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